

Introduced by the County Services and Finance Committees of the:

INGHAM COUNTY BOARD OF COMMISSIONERS

**RESOLUTION TO APPROVE THE RENEWAL OF THE ANNUAL MAINTENANCE
FOR THE TRACK-IT CALL MANAGEMENT APPLICATION FROM
NUMARA SOFTWARE INCORPORATED**

RESOLUTION #11-163

WHEREAS, Ingham County MIS utilizes the Numara Track-IT application for Help Desk services, IT problem call tracking management, and inventory management of all IT assets in Ingham County; and

WHEREAS, in order to maintain the Track-IT software and receive technical support an annual maintenance agreement is required; and

WHEREAS, the 2010 annual maintenance cost was \$5,286.25; and

WHEREAS, MIS is recommending we purchase a 3-year maintenance agreement at an annual cost of \$4,513.50 for a total cost of \$13,540.50; and

WHEREAS, the annual cost savings is \$772.75 and \$2,318.25 over a 3-year period.

THEREFORE BE IT RESOLVED, that the Board of Commissioners authorizes entering into a 3-year maintenance agreement with Numara Software Incorporated at total annual cost of \$13,540.50 to be paid from the Network Fund (Acct #245-25810-932030).

BE IT FURTHER RESOLVED, that the Controller/Administrator is authorized to make any necessary budget adjustments.

BE IT FURTHER RESOLVED, that the Chairperson of the Ingham County Board of Commissioners and the County Clerk are authorized to sign any contract documents consistent with this resolution and approved as to form by the County Attorney.

COUNTY SERVICES: Yeas: De Leon, Copedge, Schor, Vickers, Dragonetti

Nays: None **Absent:** Celentino **Approved 5/17/11**

FINANCE: Yeas: Schor, Tsernoglou, Nolan, Bahar-Cook, McGrain, Dougan

Nays: None **Absent:** None **Approved 5/18/11**